

## ProTec Ingredia Limited Quality Policy

The Integrated Management System (IMS) at ProTec Ingredia Ltd (PIL) is designed to meet both ISO 9001 (2015) and ISO 14001. PIL aims to achieve satisfaction of all interested parties by committing to following its Quality Principles:

- **Customer focus** – by understanding our customers' expectations and actively managing our relationship with them
- **Leadership** at all levels creating unity of purpose and conditions to achieve our quality objectives
- **Engaging** competent and empowered **People** to help the organisation in achieving its objectives
- Adopting a **Process Approach** so interrelated processes function coherently and performance can be optimised
- Promoting **Improvement** across the organisation to react to changes in its internal and external conditions and to create new opportunities
- Practicing **Evidence-based decision making** by understanding cause and effect relationships and potential unintended consequences which can result in greater objectivity and confidence in decision making
- **Managing Relationships** with relevant interested parties, creating a common understanding of objectives and values that provides a stable flow of products and services

Our IMS is flexible and adaptable within the complexities of the organisational context and it follows procedures / activities that support the above principles.

The IMS is reviewed annually for its adequacy of purpose and any required modifications are adopted.

12 Dec 2025

Kevin Cousins  
Managing Director